

REBOUND, INC.

AFTERCARE PROGRAM CASE MANAGER

GENERAL DESCRIPTION:

The Aftercare program provides young people from Ramsey County Probation and Rebound Residential Programs with the support they need to live safely and successfully in the community. Under the supervision of a licensed social worker, the Residential & Community Aftercare Program Case Manager is responsible for helping youth to sustain the gains made during program participation, and to remain law abiding. The Residential & Community Aftercare Program Case Manager will work with the Residential programs Case Managers and Ramsey County Probation Officers to engage youth prior to discharge, and will provide support for up to one year after discharge.

Jordan, Naima and Jelani House are children's group residential programs serving youth between the ages of 14 and 21 transitioning out of the juvenile justice system, or at risk for juvenile justice system involvement due to mental & behavioral health concerns, or child protective services involvement.

MINIMUM QUALIFICATIONS:

- Bachelor's degree in Corrections, Criminal Justice, Sociology, Psychology, Social Work, Education or related behavioral science field AND one-year professional experience in corrections, human services or related behavioral science field

OR

- Two years professional experience in corrections, human services or related behavioral science field

REQUIRED LICENSE(S):

- Valid driver's license
- First Aid/CPR certificate within 6 months of hire.

PREFERRED QUALIFICATIONS: Social Work license

DUTIES & RESPONSIBILITIES:

These examples do not include all possible tasks in this work and do not limit the assignment of related tasks in any position of this classification. Regular attendance according to the position's management approved work schedule is required for all positions.

1. Effectively engage youth prior to discharge, and retain engagement once in the community.
2. Process referrals from Ramsey County Probation as received. First contact is expected within 2-3 business days.
3. Assess and evaluate needs and strengths to support law abiding behavior.
4. Construct and implement individualized goal plan for each youth based on assessed strengths and needs.
5. Identify and connect participants to community resources which support their individualized goal plan.
6. Meet with youth 2 times a week in the community, by phone or Zoom regularly as necessary to support individualized goal plan.
7. Evaluate, document, and monitor progress toward goals and objectives.
8. Facilitate community reintegration activities monthly.
9. Provide immediate response in crisis situations.
10. Provide a monthly, written update to Ramsey County for each individual youth.
11. Provide feedback to probation officers, as needed to update on lack of contact or participation.
12. Attend monthly check-in meeting with Ramsey County Probation Supervisor.

KNOWLEDGE, SKILLS & ABILITIES AND WORK ENVIRONMENT:

- Knowledge of human development, family dynamics and systems, including crisis management and cultural competency.
- Knowledge of community resources and funding sources.
- Knowledge of medical diagnoses, medications, and basic medical terminology, as well as medical insurance processes and procedures.
- Knowledge of statutes, rules, and policies pertaining to social work and the ability to research the same.
- Interviewing, negotiation, and listening skills.
- Ability to communicate effectively both orally and in writing.
- Knowledge of evidence-based practices including assessment, case planning, and cognitive interventions.
- Knowledge of basic psychology.
- Knowledge of group dynamics.
- Knowledge of the criminal justice system in Minnesota; working knowledge of the functions of its component parts.
- Knowledge of the child protection system in Minnesota
- Ability to make decisions under stress, while abiding by Departmental and State policies and guidelines.
- Considerable ability to work effectively with the public, department and County associates in a professional manner.
- Ability to work in a team to accomplish tasks, plan and resolve problems.
- Demonstrated ability to resolve conflict.
- Knowledge of community dynamics, conflicts and on-going issues.

WORK ENVIRONMENT:

Program Case Managers are expected to work on site at the Rebound, Inc. administrative office and in the community.

COMPENSATION: \$48,000 - \$52,000 DOQ - full-time, exempt position